

Category: Social Affairs
Project: Multi-door Court: improving judicial system's navigability and information clarity as means for accessibility and fairness

What was the challenge?

As a very large jurisdiction, both in geographic size as in litigation volume, Brazil's judicial system can be very hard to navigate. Lawyers themselves struggle at times to find the proper channels and documents needed for different situations. In this overcomplicated system, while experts have a bit of a hard time, the general public faces huge accessibility issues. Law is a complex enough matter alone. Combining that with a geographically large country and a large volume of different procedures means skyrocketing the level of complexity that prevents the general public from understanding, navigating and ultimately accessing the legal system. Villa was challenged with the creation of a solution that could guarantee access to justice by making better legal knowledge and information more comprehensive and easier for the general public to navigate.

What was the solution?

In light of that, in a collaboration between Villa and a local court, the idea of this multi-door informative system came to life. This project gathers up court informations from several different fields of law such as criminal, civil, and many more, and compiles it in a single document that is easily accessed by the general public. The aim was to create a material that would serve as both an informative guide as well as a better navigation path for those in need of judicial services and answers. That solution proposes to decompress the courts by providing a self-guided information book to those who previously would spend hours on the phone or walking around courts looking for answers on legal issues, while at the same time serving as a navigation manual of the legal system itself alongside its many related documents.



What was the effect?

For the public this project means a huge improvement in accessibility. There is no longer a need to go to a courthouse and walk through many different spaces looking for the right place to talk about a specific issue. More than that, most issues can be easily address just by the answers provided and documents linked to the final project.

For the court it means decompressing its staff by sorting and resolving most questions before even needing the guidance and knowledge previously monopolized by its personal or spread around too many different web locations that made it almost impossible for the public to find answers alone. The Multi-door project is accessibility. Fairness. Justice.



Contact:

Kethellyn Siqueira
 Villa - Visual Law Studio
 e-mail: info@visuallaw.design
 website: visuallaw.design